

ATTORNEY DOCKET NO.  
NORTH 685000



PATENT APPLICATION  
SERIAL NO. 09/065,787

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
Adams, et al.

Serial Number: 09/065,787

Filed: April 23, 1998

For: METHODS AND SYSTEMS FOR A  
TELEPHONE E-MAIL INTERFACE

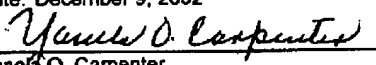
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Group Art Unit: 2662

Examiner: Logsdon, J.

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12/12/02

Commissioner of Patents and Trademarks  
Washington, D.C. 20231

CERTIFICATE OF FACSIMILE TRANSMISSION	
I hereby certify that the paper identified herein is being facsimile transmitted to the United States Patent & Trademark Office fax number indicated below on the date indicated below:	
Facsimile No.:	703-872-9314
Date:	December 9, 2002
	
Yaneis O. Carpenter	

**REPLY TO ADVISORY ACTION AND INTERVIEW SUMMARY**

Dear Sir:

In reply to the Advisory Action dated November 4, 2002 and further to the telephone interview conducted between the undersigned and the Examiner on or about November 26, 2002, please consider the following remarks and enter the following Interview Summary.

**Interview Summary**

The Examiner's courtesy in having a telephone interview with the undersigned on or about November 26, 2002 is gratefully acknowledged. In the interview, the distinctions of the claimed invention defined in Claims 1-42 over the prior art of record were discussed and the

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Examiner indicated that the claims appeared to be patentable over the prior art of record. The Examiner requested, however, a reply to the Advisory Action for the purpose of amending Claim 13 in response to the rejection under 35 U.S.C. 112, second paragraph, in the Final Action, on the grounds that the last clause of this claim was inappropriately written as a step in a method.

Remarks

Upon review of Applicants' Response to Final Action dated September 30, 2002, it appears that Claim 13 now pending has already been amended so it no longer ends with a step. Accordingly, it is respectfully submitted that the Examiner's request to amend the claim in response to the 35 U.S.C. 112, second paragraph, rejection has already been met. The Examiner's confirmation of this is respectfully requested.

Since all claims are now believed to be in condition for allowance, it is respectfully submitted that a Notice of Allowance be issued for all pending Claims 1-42, and such is courteously requested.

Applicants do not believe any fees are due with this correspondence; however, in the event that any fees are due, the Commissioner is hereby authorized to charge any required fees due (other than issue fees), and to credit any overpayment made, in connection with the filing of this paper to Deposit Account No. 50-0605 of Car Law Firm, L.L.P.

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Should the Examiner have any questions or desire clarification of any sort, or deem that any further amendment is desirable to place this application in condition for allowance, the Examiner is invited to telephone the undersigned at the number listed below.

Respectfully submitted,

Dated:

Dec 9, 2002

Theodore F. Shiells

Theodore F. Shiells  
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## Facsimile Information Sheet

DATE: December 9, 2002 CLIENT/MATTER NO.: 685000

Title: **SERVICE-PORTAL ENABLED AUTOMATION CONTROL MODULE (ACM)**

Serial No. 09/065,787

To: U. S. Patent and Trademark Office

Attention: J. Logsdon

FACSIMILE: (703) 872-9314

TOTAL NUMBER OF PAGES: 4 (including Facsimile Information Sheet)

FROM: CARR LAW FIRM, L.L.P., -- Yanela O. Carpenter, Legal Assistant

MESSAGE: Please forward message to Mr. Logsdon

Very truly yours,  
Yanela O. Carpenter, Legal Assistant  
Direct Telephone: 214-760-3005  
Direct Fax: 214-760-3031

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